

Privacy Policy – RamatRangers Consultancy

14/12/2025

RamatRangers Consultancy (“we,” “our,” or “the Company”) is committed to protecting your privacy and ensuring your personal data is handled in accordance with the Kenya Data Protection Act, 2019, the Data Protection (General) Regulations, 2021, and best practices in digital privacy.

This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website or interact with our services.

1. Who We Are

RamatRangers Consultancy is a registered Kenyan consultancy firm specializing in ethical surveillance training, conservation law awareness, and capacity-building for conservancy rangers. We operate within Kenya and comply fully with Kenyan data protection laws.

2. Information We Collect

a) Personal Information Provided Directly by You

- a. Full name
- b. Email address
- c. Phone number
- d. Organization or conservancy name
- e. Messages submitted through contact forms
- f. Training or service inquiries

b) Automatically Collected Information

- a. IP address
- b. Browser type and version
- c. Device information
- d. Pages you visit, and time spent on the site
- e. Referring website

c) Service-Related Information

- a. Attendance records
- b. Billing or payment information
- c. Training preferences and feedback

3. How We Use Your Information

We use your information to:

- a. Provide and improve our training and consultancy services
- b. Respond to your inquiries
- c. Process bookings or training registrations
- d. Send updates or newsletters (with consent)
- e. Improve website performance
- f. Maintain legal and regulatory compliance

4. Legal Basis for Processing

Under the Kenya Data Protection Act, 2019:

- a. Consent
- b. Contractual necessity
- c. Legitimate interest
- d. Legal obligation

5. Data Sharing and Disclosure

We may share data only with:

- a. Service providers (hosting, analytics)
- b. Training partners (with consent)
- c. Kenyan legal authorities, when required

6. Data Storage and Security

We take lawful and reasonable steps to protect data from unauthorized access, loss, or misuse.

7. Your Rights Under Kenyan Law

You may request:

- a. Access
- b. Correction
- c. Deletion
- d. Objection or withdrawal of consent
- e. Data portability

You may also complain to the Office of the Data Protection Commissioner (ODPC).

8. Cookies and Tracking Technologies

Our site may use cookies to improve the experience, enable features, analyze traffic, and personalize content.

9. Retention of Personal Data

We keep data only as long as necessary for service delivery, legal compliance, or business purposes.

10. Third-Party Links

We are not responsible for the privacy practices of external websites.

11. Changes to This Privacy Policy

Updates may occur periodically, with changes posted on this page.

12. Contact Information

RamatRangers Consultancy

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